

eureka

用户指南

感谢您采购eureka产品！
使用产品前请仔细阅读本说明书
并请妥善保管。



干湿吸尘器 **FC mini**



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安全说明

在使用本产品之前,请仔细阅读本说明书的所有内容,按照本说明书的步骤安装机器。妥善保管本说明书。如果您将产品传给第三方使用,请将本说明书连同机器一起随附。任何同说明书指引内容不符的操作,都有可能导致产品损坏或严重的人身伤害。本产品仅适合在常规家庭环境中操作使用,不适合在工业或者在室外使用。产品不适用于身体、感官或智力上有缺陷的人士或缺乏经验和常识的人士(包括儿童),除非有他人看管或指导,以确保其能够安全使用。

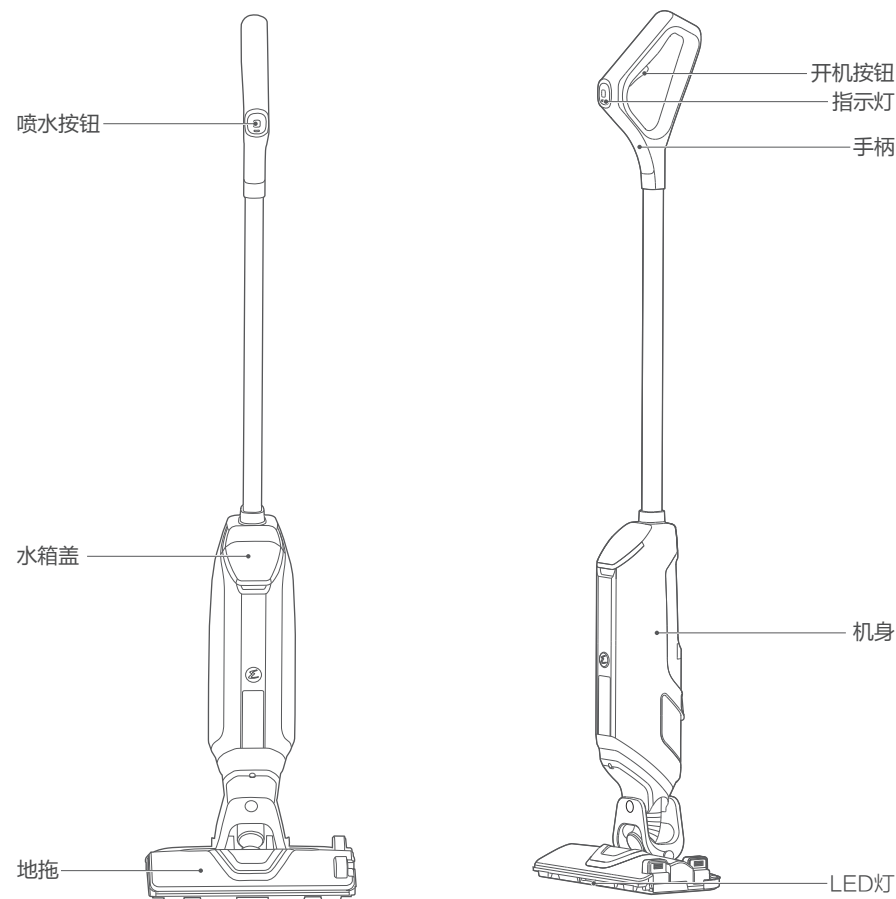
- 本产品适用于家庭室内环境中的硬性地面,包括已上蜡地板、石磨地板、橡胶地板、大理石面、花岗岩地面、水磨石地面、实木地板、复合地板、竹地板及各种镜面砖、瓷面砖等平整地表面。若在凹凸不平的地表面使用本产品时可能会达不到最佳使用效果。
- 不要在易燃、易爆的物体附近或表面使用本产品,有导致火灾和爆炸的风险。
- 不要在工作着的壁炉、加热器附近使用本产品,防止机器外壳变形。
- 请勿抽吸高温物质(未熄灭的烟头、火柴或热灰等)、超细物质(如石灰、水泥、木屑、石膏粉、灰烬、炭粉等)、危险物品(如溶剂、除垢剂等)、化学物质(如酸性物质、清洁剂等)以及其他物理特性不确定的物质。
- 请勿利用本机器吸取洗涤剂、煤油、汽油、酒精、油漆、香水等,这些液体可能导致机器短路、火灾或爆炸。
- 请勿利用本机器吸取激光打印机、复印机内部使用的调色剂、色粉,这些物体可能导致火灾或者爆炸。
- 请勿利用本机器吸取尖锐或大块的物体,比如玻璃碎片、小玩具、别针、回形针、石子、石膏、大的纸片等,这些物体可能造成堵塞,损伤机器。
- 请勿利用本机器吸取任何燃烧或冒烟的物体,例如未熄灭热源的烟灰、燃烧的烟头或火柴等。
- 类似鞋油、油漆、颜料等具有强油脂、强粘性或强染色性的污渍,不在本产品使用范围内。
- 请勿以湿手触碰插头或产品的任何带电部分,以免发生触电危险。
- 如果插头损坏,请停止使用。请致电本公司专业的维修人员来进行更换,以避免发生危害。请将本产品气流通道和活动部分远离长毛发、宽松服装、手指及身体其他部分。请勿将吸尘管、附件吸头或工具对着眼睛、耳朵,或将其放入口中。
- 不建议使用清洁液兑入清水箱进行湿拖清洁。
- 请勿利用本机器吸取大量液体。
- 使用时,建议先吸取灰尘,毛发等物体,后喷水湿拖。
- 使用时,若发现漏电或电动机温度过高和异常声响,如机身过热、异声、异味、吸力弱等,应立即停止使用并致电本公司专业的维修人员。
- 使用完机器后,请及时清理污水桶避免异味,并保持通风路径畅通,避免阻塞造成吸力下降、电机发热,从而影响机器的使用寿命。
- 使用完机器后,请放在干燥的地方保存,潮湿的地方会影响电器的绝缘性和使用寿命。机器机身、地刷有通电设置,不能泡水或冲洗。
- 请定期检查吸嘴口的畅通情况,若有堵塞,请及时清除,避免阻塞造成吸力下降,影响到机器的使用性能。
- 请确保关机后再更换滚刷。
- 下列情形时,请不要使用机器,并及时送至本公司指定的维修部检修:
 1. 发生跌落并出现明显损坏或运转不正常;
 2. 电源线破损。
- 不要自行拆装封闭的机器,本机器内没有顾客可自行维修的部件,也不要试图改变机器的性能,否则将导致危险。

安全说明

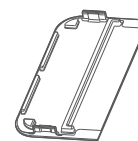
- 使用与本产品规格不对应的电压将对产品有损害，更有可能对使用者造成伤害，正确的额定电压标示于铭牌上。
- 清扫楼梯时，应格外谨慎小心，防止跌落。
- 为了防止绊跌，机器使用后，应靠墙放置。
- 不要在出风口放置任何小物件，也不要将出风口堵塞，取走一切可能妨碍出风口气流顺畅的小物件，防止机器过热。
- 不要弄湿机身，否则有可能因机器短路损坏而发生火灾。
- 本产品说明书内所有体现出来的技术及其他数据由我公司或指定第三方测试公司获得，最终解释权归我公司所有。

产品介绍

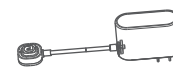
产品概述



尘盒
x4



拖布
x4



适配器
x1



说明书
x1

■功能操作

尘盒组装说明

尘盒组装：尘盒安装时，地拖放置方向如图1所示，尘盒放置方向如图2所示，尘盒凹槽在前，薄纱布在上。尘盒安装在地拖前端底部如图3所示，尘盒从地拖前端底部往上扣，其中尘盒吸口朝下，按箭头指示往地拖前端两卡扣放置压入，听到轻微咔嚓一声，尘盒安装完成如图4所示。



图1

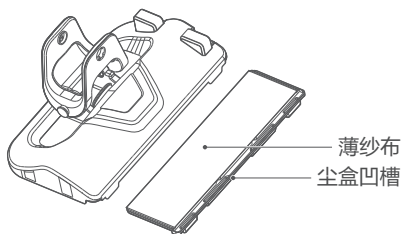


图2

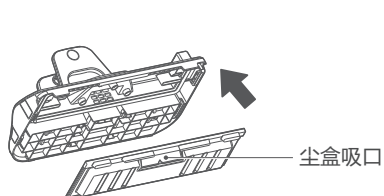


图3

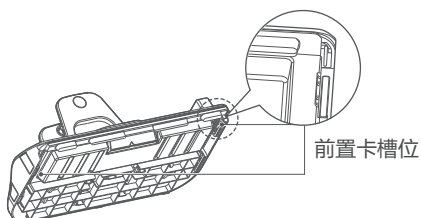


图4

拖布组装说明

拖布组装：尘盒安装后再安装拖布，拖布安装时地拖与拖布的放置和方向如下图5所示，拖布的放置位置如下图6所示，按图示箭头位置对好压入，且听到咔嚓一声，拖布安装完成如图7所示。

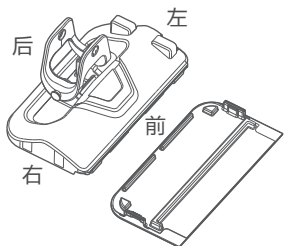


图5

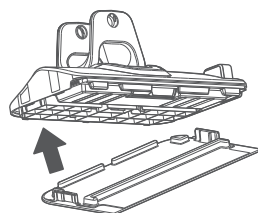


图6

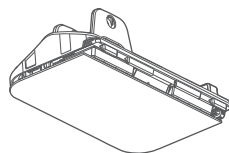


图7

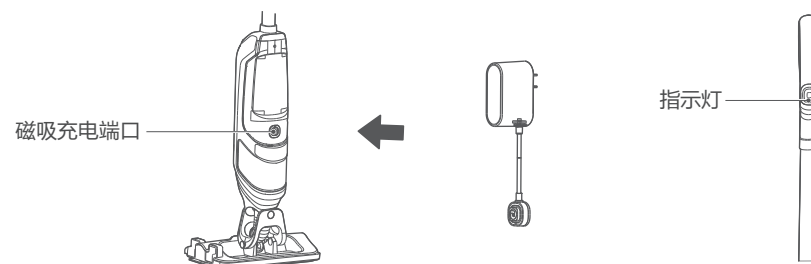
■功能操作

充电说明

⚠ 注意

1. 请勿在0度以下及40度以上充电；
2. 运行过程中产品电量不足，指示灯闪烁提示充电；
3. 出厂时电池未充电，在使用前请务必将电池充满。

适配器插入插座，适配器端子放置在机器背面磁吸端口自动吸入，接通电源充电。充电中，充电指示灯闪烁。



💡 提示

1. 充电时间约4小时；
2. 充电充满后机器运行时间约20分钟；
3. 充电中指示灯闪烁，充满指示灯常亮，10min关闭。

加水说明

打开水箱盖，往加水孔处加水至最高水位线，停止合上水箱盖。

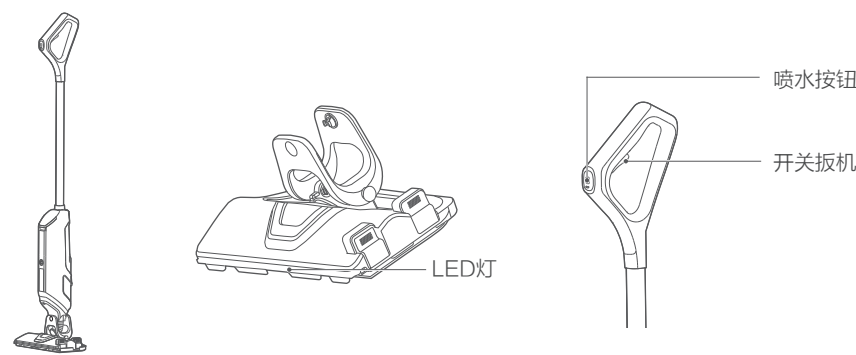


■ 清扫

⚠ 注意

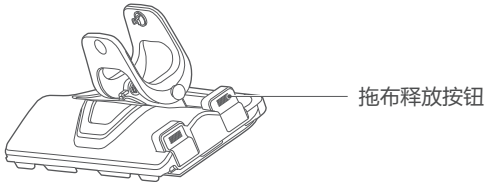
- 1. 使用场景地板、瓷砖；
- 2. 若不慎吸入较多量水后，提起机器会有水从尘盒滴下。

为避免机器风道堵塞，请先清理清扫区域大垃圾（如包装膜等）；按压按钮扳机启动机器，地拖前段LED灯常亮，先吸入干垃圾；干垃圾清理干净后，按压喷水按钮，喷洒清水后进行拖地。

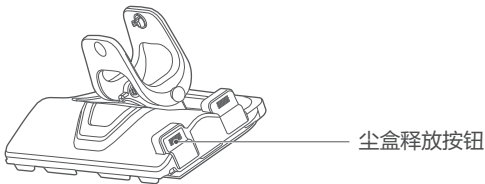


■ 清洁保养

先进行拖布拆卸：按压拖布拆卸按钮，释放拖布；如下图所示：



后进行尘盒拆卸：按压尘盒拆卸按钮，释放尘盒。



■ 常见问题分析及处理

本品在使用时如发现异常，请先查阅下表。

常见问题	可能的原因	解决方法
指示灯闪烁	电量不足	及时充电
运行时间变短	电池老化	联系购买商铺或售后购买电池
	使用环境温度过高或过低	请在适宜环境内使用
	电池没有完全充满电	请充电
吸力减弱	尘盒中灰尘过多	更换一次性尘盒
无法充电	充电时周围环境温度过低或过高	使机器处于合适的温度环境充电（5℃~40℃）
电池漏液	电池长期没有使用	更换电池

■ 产品技术参数

型号	FC mini
额定充电电压	220 V ~
额定电压	14.4V \equiv
额定功率	100 W



零部件名称	中国RoHS管控物质或元素					
	铅	汞	镉	六价铬	多溴联苯	多溴二苯醚
电池	×	○	○	○	○	○
电源适配器	×	○	○	○	○	○
下盖组件	○	○	○	○	○	○
上盖组件	○	○	○	○	○	○
手柄	○	○	○	○	○	○
电机组件	○	○	○	○	○	○
尘盒组件	○	○	○	○	○	○
软管	○	○	○	○	○	○
抹布组件	×	○	○	○	○	○
附件	○	○	○	○	○	○
电子电路	○	○	○	○	○	○

备注：

1. 本表格依据SJ/T 11364的规定编制。
2. ○：表示该有害物质在该部件所有均质材料中的含量均在GB/T 26572规定的限量要求以下。
3. ×：表示该有害物质至少在该部件的某一均质材料中的含量超出GB/T 26572规定的限量要求。
4. 本表中的有×的所有部件均符合欧盟的RoHS指令，即“欧洲议会和理事会关于在电子电气设备中限制使用某些有害物质的第2011/65/EU号指令”及其修正案。



注意

1. 本产品只限于家用，非家用出现任何问题本公司概不负责；
2. 如您发现产品需要服务时，请关注微信公众号：eureka优瑞家，获取相应服务信息。

eureka真空吸尘器严格遵照国家“新三包”规定进行保修服务。
用户在正常使用产品的情况下，提供相关免费维修服务。

- 家庭整机保修两年，电池保修半年，电机保修三年。
- 非家庭整机及其主要部件保修半年。
如：经营、商用、公司集体的产品。
- 保修期内用户可享受免费上门维修（特殊地区除外）服务。
“免费上门维修”限桶吸产品。
- 保修期界定：
 1. 以有效保修凭证的开具日期作为保修期的起始日期；
 2. 没有有效保修凭证的，按出厂日期后6个月作为保修期的起始日期；
 3. 若既无有效保修凭证也无出厂日期的，则按该产品的最早上市日期后6个月作为保修期的起始日期；
 4. 网购产品15天界定期以收货日期计算，后期保修可按发票日期计算。
- 保修期内维修更换的零部件归本公司所有，保修期外维修更换的零部件归用户所有。
- 其他事项按照国家“新三包”规定执行。
- 凡属下述情况之一的，不在保修范围内：
 1. 吸尘器附件（金属伸缩管/塑料接插管、软管、地刷、小附件等），耗材（滤芯、集尘袋等）和赠品；
 2. 用户搬运、使用、维护、保管不当而损坏的；
 3. 使用充电电压低于100 V 或者高于240 V 而损坏的；
 4. 未按产品使用说明书要求使用、维护、保养而造成损坏的；
 5. 非本公司专业服务人员拆卸、维修的；
 6. 因不可抗力（如雷电、火灾、地震、水灾等自然灾害）造成损坏的；
 7. 产品超出保修期的；
 8. 发票或保修卡上记录的型号或编号与商品实物不符合的。
- 以上情况我公司将实施收费维修，费用类型包括维修费、零部件费，具体费用标准在相关部门允许范围内。
- 由代理商、经销商、零售商自行承诺的额外服务与附加的非原厂配置赠品，由原代理商、经销商、零售商负责服务。

■ 保修卡

⚠ 注意

- 1. 此保修卡在购买本公司产品时立即填写；
- 2. 此保修卡请妥善保管，购买者不必将卡寄回本公司；
- 3. 维修时请携带此证及有效发票正本。

保 修 卡

用户姓名

电 话

通讯地址(邮编)

购买商店

维 修 点

编 号

发票号码

购买时间

维修记录

日 期

故障内容

产品型号

处理内容

维修单位名称

电 话

维修员签名

提示: 修理时需出具发票。

江苏美的清洁电器股份有限公司

地址: 苏州市相城经济开发区漕湖大道39号

编码: 215000

版本号: FC Mini10-O6-R1.2

执行标准: GB4706.7-2014/GB4706.1-2005/

GB4343.1-2018/GB17625.1-2012

售后服务热线: 400-001-0562

产品合格证

检查结论: 合格

检查员号: 检验员A1

检查日期: 见生产批号

江苏美的清洁电器股份有限公司



微信扫一扫，服务立马到

eureka

Owner's Guide

Thank you for purchasing your new Eureka machine! Please read this Owner's Guide carefully before operating, and keep it properly.



Vac Mop **FC mini**



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RECAUTIONS

Before using the product, please read this manual carefully and completely, and install the machine in accordance with the procedures described in it. Please keep this manual properly. If you want to transfer the product to a third party for use, please include this manual. Any operation inconsistent with the instructions in this manual may cause product damage or serious personal injury. This product is only suitable for use in normal home environment, and not suitable for use in industry or outdoor environment. The product is not suitable for use by persons with physical, sensory or intellectual disabilities or persons lacking experience and common sense (including children), unless they are supervised or instructed by others to ensure safety.

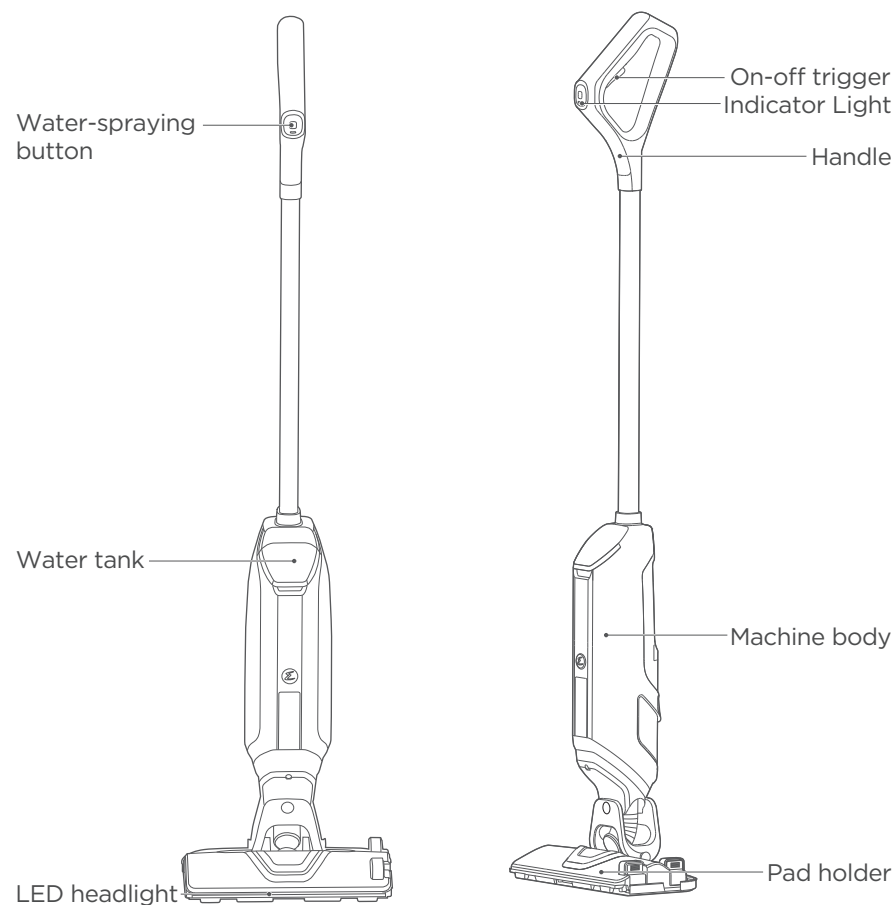
- This product is suitable for hard floor in indoor home environment, including waxed floor, stone floor, rubber floor, marble floor, granite floor, terrazzo floor, solid wood floor, composite floor, bamboo floor, as well as other flat floor surfaces with all kinds of mirror tiles, porcelain tiles, etc. If the product is used on uneven floor surfaces, the best effect may not be achieved.
- Do not use the product near or on the surface of flammable and explosive objects, which may cause fire and explosion.
- Do not use this product near the working fireplace or heater to prevent deformation of the machine enclosure.
- Do not use this product to absorb high temperature substances (unextinguished cigarette butts, matches, hot ashes, etc.), ultra-fine substances (lime, cement, wood chips, gypsum powder, ashes, carbon powder, etc.), dangerous goods (solvents, descaling agents, etc.), chemical substances (acids, cleaners, etc.) and other substances with uncertain physical properties.
- Do not use this floor washer to absorb detergent, kerosene, gasoline, alcohol, paint, perfume, etc. These liquids may cause short circuit, fire or explosion to the machine.
- Do not use this floor washer to absorb toner used in laser printer and copier. These objects may cause fire or explosion.
- Do not touch the plug or any live part of the product with wet hands to avoid the risk of electric shock.
- Do not use the product if the plug is damaged. Please call our professional maintenance personnel for replacement to avoid danger.
- Please keep the airflow passage and moving part of this product away from long hair, loose clothing, fingers and other parts of the body. Do not point the vacuum tube, accessory suction head or tool to the eyes or ears, or put them into the mouth.
- Cleaners are not suggested while using this machine.
- Please do not use the machine to absorb a large amount of liquid.
- During use, it is preferred vacuum dust, hair or other particles, then spary and wet mop.
- Do not add other solutions to avoid the generation of toxic and harmful gases.
- In the process of operation, if electric leakage or high temperature and abnormal sound of motor is found, such as overheating of the machine body, abnormal sound, odor, low suction, etc., please stop the machine immediately and call our professional maintenance personnel.
- After the machine is used, please clean the dirty water tank in time to prevent odor, and keep the ventilation passage clear to avoid suction drop and motor heat caused by blockage which will affect the service life of the floor washer.

RECAUTIONS

- Please keep the machine in a dry place after use. Otherwise, the insulation and service life of the appliance will be affected if it is stored in a humid place.
- The machine body and the floor brush of the floor washer are equipped with power-up unit and cannot be soaked or rinsed with water.
- Please check the suction nozzle regularly to make sure it is clear. If any blockage is found, please remove it in time to avoid suction drop caused by the blockage which will affect the performance of the machine.
- When replacing the roller brush, please make sure that the machine has been turned off.
- In case of failure of the machine, do not repair it by yourself. Please our after-sales department for help.
- In the case of below situations do not use the appliance and send it immediately to the nearest approved maintenance facility :
(1) The appliance fell and consequently damaged.
(2) The power cord is damaged.
- Do not dismantale the closed machine by yourself. Customers cannot repair any parts of the machine by themselves. And do not try to change the performance of the machine, otherwise it will cause danger.
- The use of voltage that does not conform to the specifications of this product will damage the product and even cause injury to the user.
- The correct rated voltage is indicated on the nameplate.
- When cleaning stairs with this product, extreme caution should be exercised to prevent falling.
- The machine can only be used when the clean and dirty water tanks are properly installed.
- Do not place any small objects in the air outlet of the machine, and do not block the air outlet. Take away all small objects that may affect the smooth air flow of the air outlet to prevent the machine from overheating.
- Do not wet the machine body, otherwise the machine may be damaged by short circuit and cause fire.
- All the technical and other data reflected in this product manual are obtained by our company or the designated third party testing company, and our company reserves all the right for final interpretation.
- Please dry vacuum before wet mop.
- Please do not use this machine under large amount of liquid mopping
- Please replace the dust boxes or pads after working.

PRODUCT INTRODUCTION

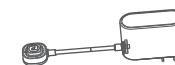
PRODUCT OVERVIEW



Dust collecting box



Disposable Pads



Adapter



Manual

OPERATION GUIDE

INSTRUCTION FOR ASSEMBLY OF DUST CONTAINER

The suction port of the dust container faces forward and the bulge faces down. Put it into the two slot on the front of the pad holder until you hear a "click" sound.

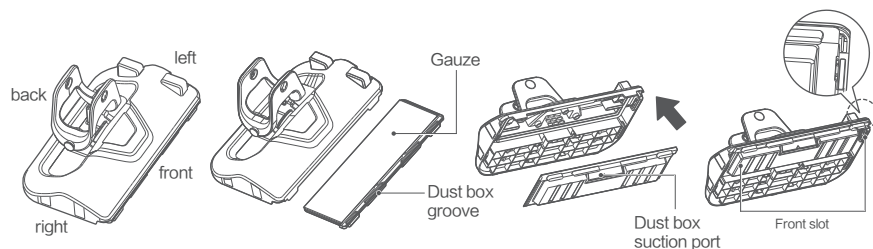


figure 1

figure 2

figure 3

figure 4

INSTRUCTION FOR ASSEMBLY OF PAD

After the dust container is installed, install the mop upward onto the pad holder until you hear a "click" sound

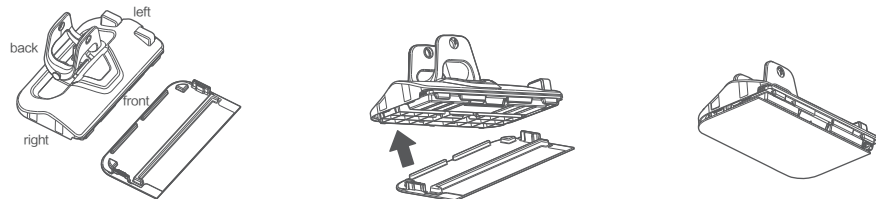


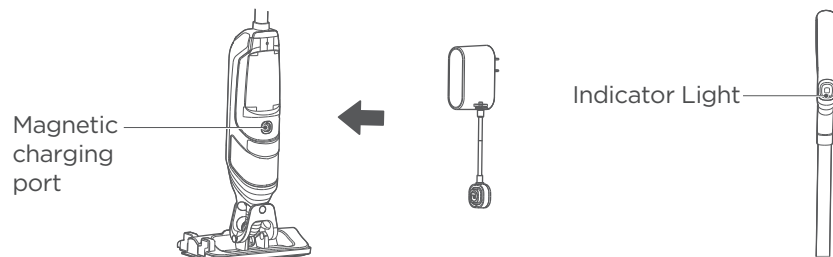
figure 5

figure 6

figure 7

INSTRUCTION FOR CHARGING

Insert the adapter into the socket, put the magnetic charger on the back port of the machine which will be automatically contacted, then connect the power to charge.



OPERATION GUIDE

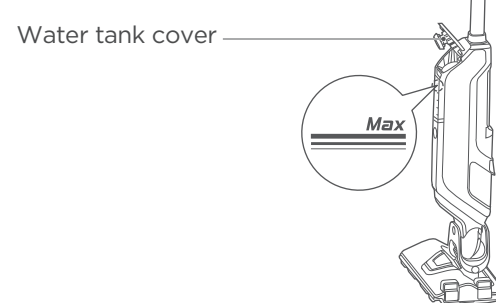
CAUTION

1. Charging time is about 4 hours.
2. The running time of the machine is about 20 minutes after it is fully charged.
3. charged.
4. The indicator light flashes during charging. After it is fully charged, it will be on 10 minutes.
5. Do not charge below 0℃ or above 40℃.
6. When the product is out of power during operation, the indicator light flashes to remind charging.
The battery is not charged when leaving the factory. Please make sure the battery is fully charged for the first time to use.

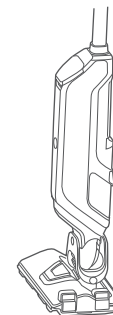
FUNCTIONS

REFILL WATER TANK WITH WATER

1. Open the lid of water tank. Add water to the tank max line through the water hole and then close the lid.



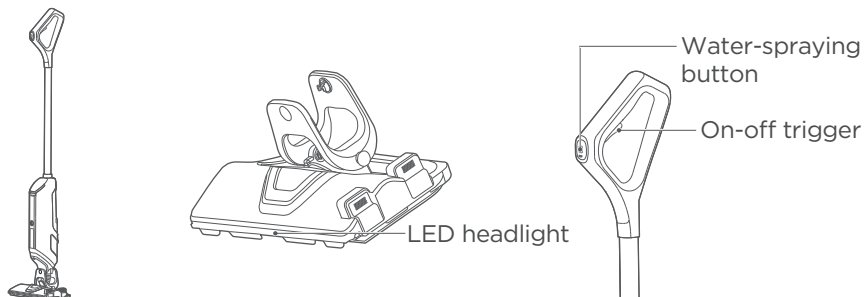
2. Close the top cover of the water tank to ensure that it is tight and does not loose.



FUNCTIONS

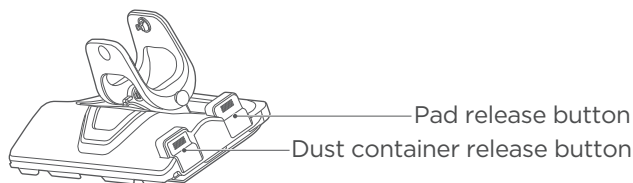
USE MACHINE

1. Press the trigger to start the machine, the LED headlight will be automatically on.
2. Press the water-spraying button to break down stuck-on messes, absorb spills, and leave floors spotless.



CLEANING AND MAINTENANCE

1. Pad removal: Press the pad release button to remove or replace the pad.
2. Dust container removal: Press the dust container release button to remove or replace dust container.



3. After cleaning or replacement, assemble in the reverse order of disassembly.
4. Clean the machine regularly to keep the machine clean and tidy.

ANALYSIS AND SOLUTION OF COMMON PROBLEMS

If the product still can't work normally after performing the steps listed in the table below, please contact our after-sales department for help.

Common Problem	Possible Cause	Solution
Indicator light flash	Too high or low working temperature	Use the machine under suitable environment
Shorter running time	Battery aging	Contact after-sales or shop to buy battery
	Too high or low working temperature	Use the machine under suitable environment
	Not fully charged	Please charge fully before use
Lower suction	Too much dust in the dust collecting box	Change the disposable dust collecting box
The machine can not be charged	Too high or low surrounding temperature during charging	Charging between 5°C to 40 °C
Battery leakage	The battery has not been used for a long time	Change the battery

TECHNICAL PARAMETER

Model	FC mini
Rated Charging Voltage	16.5 V \equiv
Voltage	14.4 V \equiv
Rated Power	100 W

CHINA ROHS



Part Name	Substance Regulated by China RoHS					
	Pb	Hg	Cd	Cr(VI)	PBBs	PBDEs
Battery	x	○	○	○	○	○
Power adaptor	x	○	○	○	○	○
Lower cover	○	○	○	○	○	○
Upper cover	○	○	○	○	○	○
Handle	○	○	○	○	○	○
Motor	○	○	○	○	○	○
Dust collecting box	○	○	○	○	○	○
Soft tube	○	○	○	○	○	○
Mop pad	x	○	○	○	○	○
Accessories	○	○	○	○	○	○
Electronic circuit	○	○	○	○	○	○

Remarks:

1. This form is prepared in accordance with SJ/T 11364.
2. ○: Indicates that the content of the hazardous substance in all homogeneous materials of corresponding part is below the limit specified in GB/T 26572.
3. X: Indicates that the content of the hazardous substance in one or more homogeneous materials of corresponding part exceeds the limit specified in GB/T 26572.
4. All components marked with X in table above comply with the EU RoHS directive, namely Directive 2011/65/EU of the European Parliament and of the Council on the Restriction of the Use of Certain Hazardous substances in Electrical and Electronic Equipment and its amendments.

WARRANTY INFORMATION

CAUTION

This product is limited for home usage and the company is not responsible for any problems caused by other usage.

**Euerka appliance strictly comply with government policies .
Our company provide free maintenance service for the products operated under normal usage.**

- The warranty period is two years for residential or home usage, half a year for battery , three years for the motor.
- The warranty period (including main components) is six months for non residential or non home usage.
It applies to , but not limited , business offices , commercial entities , cleaning companies fleet of appliance
- During the warranty period, you will benefit from no cost home maintenance services (except for some special areas).
the no cost maintenance is only applicable to the barrel products.
- Definition of the warranty period:
 - (1) The date for issuing the valid warranty certificate should be taken as the starting date of the warranty period.
 - (2) Without a valid warranty certificate, the first day after 6 months from the delivery date should be taken as the starting date of the warranty period.
 - (3) If there is no valid warranty certificate, no packaging date, the first day after six months from market release should be taken as the starting date of the warranty period
 - (4) Date is defined as being 15 days after receiving the products; the warranty period will start from that date.
- The manufacturer is responsible for replacing the components during the warranty period; Components replacement is the responsibility of the user beyond the warranty period.
- Other matters follow the government policies.
- The warranty does not apply to the following situations:
 - (1) Appliance accessories (metal extension tube/plastic tube, hose, floor brush, small accessories, etc.), some parts (filter, dust bag, etc.) and gifts.
 - (2) The appliance is damaged due to improper usage (including storage) and operation by the user.
 - (3) The appliance is damaged due to incorrect charge voltage utilization (below 100 V or above 240 V).
 - (4) The appliance is damaged due to failure of following procedures as described in this manual for maintenance, cleaning and usage.
 - (5) Disassembly, repair by people other than the company's specialized service personnel.
 - (6) Damages due to natural causes (such as lightning, fire, earthquake, floods and other natural disasters).
 - (7) The warranty period has expired.
 - (8) The product type or serial number noted on the invoice or warranty card is not in conformity with the actual product.
- If any of the above written situations arise, the user will solely bear all the charges related to the maintenance including the cost of spare parts. The cost is defined according to standard charges.
- Any commitment for extra services, additional gifts made by original agents, distributors or retailers are their sole responsibility and the manufacturer cannot be held responsible or liable.

WARRANTY CARD

⚠ CAUTION

1. This warranty card should be immediately filled after purchase.
2. Keep this warranty card for your records; it does not need to be returned to eureka.
3. Bring / provide the warranty card and original invoice for service requests.

Warranty card

User name

Tel

Contact address (Post code)

Purchase location name and address

Service/maintenance supplier

Serial No.

Invoice No.

Purchase date

Record of Maintenance

Date

Problem description

Product model

Detailed information

Service technician name

Tel

Service technician signature

Tip: original proof of purchase (store invoice) is required for any service request.S

Jiangsu Midea Cleaning Appliance Co.,Ltd

Address: No.39 Caohu Avenue, Xiangcheng Economic Development Zone, Suzhou

Post: 215000

Version No. : FC mini10-06-R1.2

Executive standard: GB4706.7-2014/GB4706.1-2005/GB4343.1-2018/GB17625.1-2012

24 hour after-sale service hotline: 400-001-0562



scan WeChat for service